

# Acknowledgement by Non New Zealand Residents

As part of your admission procedures to a Southern Cross Healthcare Limited facility you are required to complete the documents in our standard patient admission pack ('Your Admission Pack'). Because you are not a New Zealand resident, some of the wording in Southern Cross Healthcare's Patient admission form (such as account settlement arrangements) may not apply to you. We also understand that patients who are not ordinarily resident in New Zealand may not be aware of this country's Accident Compensation system.

We therefore ask you to read this form, and sign it, in order for you to acknowledge and agree with its contents before you receive your treatment in a Southern Cross Healthcare facility. If you have any questions about this form or about Southern Cross Healthcare's other admission documents, we are happy to answer them. To the extent that matters in this form conflict with anything in Your Admission Pack, the contents of this form will prevail.

## **Account settlement**

If your surgery has been arranged through an approved overseas insurer or medical tourism coordinator then the costs of your hospital expenses will be forwarded to them for payment. Please note however that you remain responsible for all or any amounts outstanding not paid by the overseas insurer or medical tourism coordinator.

If your surgery has not been arranged through an approved overseas insurer or medical tourism coordinator then you will be responsible for payment to Southern Cross Healthcare Limited. Payment must be made in advance of treatment based on the estimated cost provided.

Southern Cross Healthcare Limited reserves the right to decline treatment unless suitable arrangements for payment have been made prior to surgery.

Any extra expenses or any medical treatments outside of Southern Cross Healthcare's facilities will require separate payment to the respective provider.

## **Visa for Medical Treatment a prerequisite**

New Zealand law requires that all persons travelling to New Zealand for medical treatment must have a valid visa, even if you are a citizen of a country that has a visa waiver programme in place with New Zealand. By signing below you confirm that you have the necessary visa for receiving medical treatment at Southern Cross Healthcare's facilities.

## **Legal issues**

The services being provided by Southern Cross Healthcare are being provided in New Zealand, under New Zealand law. Consistent with that, our legal relationship with you is governed by New Zealand law. If any dispute between us arises, then the New Zealand Courts have exclusive jurisdiction to determine it.

The Accident Compensation Act 2001 prohibits suing for compensatory damages for personal injury in certain circumstances, including injury arising from medical treatment. If you have suffered an injury of this nature, you may instead have entitlements under the Accident Compensation Act. You also have the right to complain about your treatment to New Zealand's Health and Disability Commissioner under the provisions of the Health and Disability Services (Safety) Act 2001.

## **Acknowledgement**

Please sign and date below to record your acknowledgement of the above.

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**Full Name of Patient** (in capital letters)

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**Signature of Patient** (Non New Zealand residents only)

**Date**

*File in Patient's hospital clinical record.*